

TENDER DOCUMENT

CONCEPTUALISATION, BRANDING, DESIGN, ILLUSTRATION MAKING,
ARTWORK CREATION, COPYWRITING IN ENGLISH AND ORIYA,
PRODUCTION AND INSTALLATION SUPERVISION OF EDUCATIONAL
COMMUNICATION THROUGH CREATIVE GRAPHICS FOR - TIGER, LION,
HIPPO AND MELANISTIC TIGER EXHIBITS AND NAVIGATION MAP OF THE
ZOO AT NANDANKANAN ZOOLOGICAL PARK, BHUBANESWAR

Contact details:
Deputy Director
NANDANKANAN ZOOLOGICAL PARK
BARANGA
BHUBANESWAR, ORISSA - 754005

Website: www.nandankanan.org

E-mail id: deputydirector.kanan@ gmail.com



Nandankanan Zoological Park, Baranga, Bhubaneswar, Odisha, - 754005 E-mail id: deputydirector.kanan@ gmail.com

TENDER NOTICE

Notice No: 17 PMU MKZP

Dated: 19.01.2024

Sub: CONCEPTUALISATION, BRANDING, DESIGN, ILLUSTRATION MAKING, ARTWORK CREATION, COPYWRITING IN ENGLISH AND ORIYA, PRODUCTION AND INSTALLATION SUPERVISION OF EDUCATIONAL COMMUNICATION THROUGH CREATIVE GRAPHICS FOR - TIGER, LION, HIPPO AND MELANISTIC TIGER EXHIBITS AND NAVIGATION MAP OF THE ZOO AT NANDANKANAN ZOOLOGICAL PARK, BHUBANESWAR

The Nandankanan Zoological Authority invites Special Limited Tender Enquiry in Two Bid System from reputed Firms with adequate experience for design and supply of creative informative boards and signages for Tiger, Lion, Hippo and Melanistic Tiger exhibits and navigation map of the zoo. The limited tender document contains the following.

CRITICAL DATA SHEET (SECTION)

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TENDER NUMBER	17/PMU/NKZP D1.19-01-2024
TENDER COST	RS. 1,180/- (one thousand one hundred eighty only) inclusive of GST(18%)
DESCRIPTION OF WORK	CONCEPTUALISATION, BRANDING, DESIGN, ILLUSTRATION MAKING, ARTWORK CREATION, COPYWRITING IN ENGLISH AND ORIYA, PRODUCTION AND INSTALLATION SUPERVISION OF EDUCATIONAL COMMUNICATION THROUGH CREATIVE GRAPHICS FOR - TIGER, LION, HIPPO AND MELANISTIC TIGER EXHIBITS AND NAVIGATION MAP OF THE ZOO AT NANDANKANAN ZOOLOGICAL PARK, BHUBANESWAR.
TYPE OF TENDER	Two bid system (Technical + Financial)
BID SUBMISSION START DATE AND TIME	20/01/2024 to 29/01/2024 up to 5.00 PM
BID SUBMISSION END DATE AND TIME	29/01/2024 up to 5.00 PM
DATE AND TIME OF OPENING	30/01/2024 at 3.30 P.M.
BID VALIDITY	90 days from the date of technical bid opening
EMD	Rs. 11,550/- (Rs. eleven thousand five hundred and fifty) in the form bank guarantee / FDR / DD in favour of Deputy Director Nandankanan Zoological Park , payable at Bhubaneswar
EMD VALIDITY	90 Days from the date of Technical bid opening
SECURITY DEPOSIT (SD)/ PERFORMANCE GUARANTEE (PG)	3% of annual values of contract
VALIDITY OF SD/PG	60 days after the expiry of the contract
SUBMISSION OF BIDS	Hard copy of the tender containing Technical & Financial bids must be submitted along with the EMD in acceptable form to Nandankanan Zoological Park, Bhubaneswar either by post or drop in tender box placed at Deputy Director's office, Baranga, Bhubaneswar before the closing date and time.
Details of tender	Tender Documents and Notice is also available on Nandankanan website : www.nandankanan .org

Deputy Strector, Nandankanan Zoological Park



TENDER NOTICE

Notice No. 17 | PMU NKZP

Dated: 19/01/2024

The Deputy Director, Nandankanan Zoological Park invites LIMITED TENDER ENQUIRY IN TWO BID SYSTEM from reputed firms with adequate experience and financial capability for CONCEPTUALISATION, BRANDING, DESIGN, ILLUSTRATION MAKING, ARTWORK CREATION, COPYWRITING IN ENGLISH AND ORIYA, PRODUCTION AND INSTALLATION SUPERVISION OF EDUCATIONAL COMMUNICATION THROUGH CREATIVE GRAPHICS FOR - TIGER, LION, HIPPO AND MELANISTIC TIGER EXHIBITS AND NAVIGATION MAP OF THE ZOO AT NANDANKANAN ZOOLOGICAL PARK, BHUBANESWAR. Eligible firms may submit tenders/bids from 20/01/2024 to 29/01/2024 up to 5.00 PM and the date of opening of bid is on 30.01.2024 at 3.30 P.M. Tenderers are required to submit all documents in hard copy to the Nandankanan Zoological Park, Bhubaneswar before the tender closing date.

Financial Bid should be submitted in financial bid format only. Details can be obtained from www.nandankanan.org

Deputy Director,

Nandankanan Zoological Park

INVITATION OF BIDS

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Sealed Bids are hereby invited on behalf of the Deputy Director, Nandankanan Zoological Park, Bhubaneswar for "CONCEPTUALISATION, BRANDING, DESIGN, ILLUSTRATION MAKING, ARTWORK CREATION, COPYWRITING IN ENGLISH AND ORIYA, PRODUCTION AND INSTALLATION SUPERVISION OF EDUCATIONAL COMMUNICATION THROUGH CREATIVE GRAPHICS FOR - TIGER, LION, HIPPO AND MELANISTIC TIGER EXHIBITS AND NAVIGATION MAP OF THE ZOO AT NANDANKANAN ZOOLOGICAL PARK, BHUBANESWAR" through Special Limited Tender Enquiry System. The terms and conditions of the contract which will govern the contract made are those contained in the general conditions of contract applicable to the contracts placed by the Nandankanan Zoological Park and detailed in the tender forms. Please submit your rates in the tender form if you are in a position to furnish the requisite services in accordance with the requirements stated in the attached schedules. Please submit your bids in hardcopy form at Nandankanan Zoological Park, Bhubaneswar before the tender closing date.

- 1. An earnest money of Rs.11,550 /- (Rupees Eleven Thousand Five Hundred Fifty only) must be deposited in the form of Cheque / DD payable to "Deputy Director, NANDANKANAN ZOOLOGICAL PARK" payable at Bhubaneswar. The particulars of the earnest money deposited must also be mentioned on the top of the envelope by indicating the cheque / draft / pay order number and date, failing which the Tenders will not be opened. The agencies which are exempted from submission of EMD, should enclose a valid exemption certificate to this effect. The Tenders will not be considered if earnest money / exemption certificate is not deposited with the Tenders. The EMD shall be refunded to the unsuccessful firm without paying any interest by the Nandankanan Zoological Park.
- 2. The firm is being permitted to tender in consideration of the stipulations on his/her part that after submitting his/her tender, he/she will not withdraw from his offer or modify the terms and conditions thereof. If the firm fails to observe and comply with the foregoing stipulation the aforesaid amount of EMD will be forfeited by the Nandankanan Zoological Park. In the event of the offer made by the firm not being accepted, the amount of earnest money deposited by the firm will be refunded to him after he has applied for the same, in the manner prescribed by the Nandankanan Zoological Park.
- 3. Nandankanan Zoological Park reserves the right to reduce or terminate the contract or to extend its coverage in the interest of the Nandankanan Zoological Park, for any justifiable reasons, not mandatory to be communicated to the Tenderer. Decision of the Deputy Director will be final for any aspect of the contract and binding to all parties. Disputes arising, if any, on the contract will be settled at his / her level and will not be referred to arbitration.
- 4. Acceptance by the Nandankanan Zoological Park will be communicated by email/ fax/ letter or any other form of communication. Formal letter of acceptance and work order of the Tenders will be forwarded as soon as possible, but the earlier instructions in the email/ fax / letter should be acted upon immediately.
- 5. No interest on security deposit and earnest money deposit shall be paid by the Nandankanan Zoological Park to the tenderer.

- 6. GST or any other tax on material in respect of this contract shall be payable by contractor and Nandankanan Zoological Park will not entertain any claim whatsoever in this respect. However, the TDS or any other tax which is as per the rules of the Govt. of India, shall be deducted at source from bills of the successful tenderer, as per rule.
 - 7. The contract is governed by terms and conditions laid down in work order and is terminable with 1(one) month notice on either side.
 - 8. Firm should enclose all Relevant / Essential Documents in technical bid. The financial bid should be in supplied format only. Both the envelopes should be sealed properly with respective subscription on the envelope. These two bids are to be submitted in single cover properly sealed subscribing the details of tender being submitted. The tender may be submitted by post in advance so as to reach before the due date or may be dropped in a drop box kept at Nandankanan Zoological Park before date and time. It may please be noted that the postal delay/ late submission will not be entertained.

Technical Check-list and qualifying criteria

The following technical documents should be submitted for Technical Evaluation in the proforma duly signed by the Authorised Signatory.

SI No.	Documents	Documents Should be attached (Yes/No)	Page No.
1	Design certification from National level government approved institute viz National Institute of Design (NID) or IDC School of Design. The tenderer should have on board design professional having such design certification. The pass out year of the design professional should be before the year 2005 thus ensuring adequate work experience.		
2	EMD of Rs. 11,550/- (Rupees Eleven Thousand Five Hundred Fifty Only) in the form of Cheque / DD in favour of "Deputy Director, NANDANKANAN ZOOLOGICAL PARK" payable at Bhubaneswar.		
3	GST Registration Certificate		-
4	PAN Copy		-

Signature of the Authorized Person

Tender for
Full Name & Address of the Tenderer in Addition to Post Box No., if any, should be quoted in all communications to this office: Telephone No: Telegraphic: Address / FAX / Cellular No: E-Mail address:
From
To The Deputy Director, NANDANKANAN ZOOLOGICAL PARK, Baranga Bhubaneswar-754005

- 1. I / We have read all the particulars regarding the General information and other terms and conditions of the contract for tender for CONCEPTUALISATION, BRANDING, DESIGN, ILLUSTRATION MAKING, ARTWORK CREATION, COPYWRITING IN ENGLISH AND ORIYA, PRODUCTION AND INSTALLATION SUPERVISION OF EDUCATIONAL COMMUNICATION THROUGH CREATIVE GRAPHICS FOR TIGER, LION, HIPPO AND MELANISTIC TIGER EXHIBITS AND NAVIGATION MAP OF THE ZOO AT NANDANKANAN ZOOLOGICAL PARK, BHUBANESWAR and agree to provide the services as detailed in the schedule herein or to such portion thereof as you may specify in the acceptance of the Tender at the rates given in Schedule-I to this tender and I/we agree to hold this offer open till 90 days. The rates quoted will be valid for a period of 90 days in the event of award of the contract. I/We shall be bound by a communication acceptance dispatched within the prescribed time.
- 2. I/We have understood these terms and conditions for the contract and shall provide the best services strictly in accordance with these requirements.
- 3. The following pages have been added to and form a part of this Tender. The Schedules-I & II to accompany this Tender are at pages
- Every page attached with this tender bears my signature and the office seal.
- 5.Cheque / DD No. dated of Rs. drawn in favour of "Deputy Director, NANDANKANAN ZOOLOG!CAL PARK" and payable at BHUBANESWAR is enclosed as earnest money required.

Vours	faithful	W
Julio	ILLII II UI	

Dated:

Signature & Seal of the

Tenderer

SCOPE OF WORK

- The scope of work includes conceptualisation, branding, design, artwork, copywriting in english and oriya, production and installation supervision of educational communication through creative graphics
- Concerned Firm/Agency/Company after qualifying its bid both technically and financially should be able to depute personnel for various assignments and install all required materials by 15 March 2024
- The sizes, materials and creative specifications mentioned in the Schedule-I need to be followed.
- The Applicant has the liberty to conceive the project at their own ideas that shall match with the international standards. They must visit the site for better understanding.
- Local labouurers (4 Nos) will be provided by Nandankaanan Zoo for digging, foundation making, backfilling etc.

BILL OF QUANTITY for Signage Boards

SCHEDULE -I

Sr no	Signage Type	Qty	UOM	Exhibit Names
1	ONE LINER AMAZING FACTS SIGNS Educational Communication About Animal through Creative Graphics (Floor Mounted): (Material+Labour+creative+Installation Supervision) Creative: Concept Design, Artist Illustration of the animals lifestyle, content writing in English, Content translation in Hindi, Typesetting, Icons, pictograms creation, Layout Design Face size: 24" x 12" (total sign height 48") Material: Signboard of size 24"x12"fabricated in double layered ACP, router cut to desired shape and UV printed with One line Animal Facts and Nandankanan Zoo Branding. The signboard would be installed on MS pipe of 50mm x 25mm section of height 48" with a supporting framework and powder coated in natural brown shade.		Nos	2 EACH FOR TIGER LION HIPPO

			60 - 100 - 1
2	EXHIBIT ENTRY SIGNS Educational Communication About Animal through Creative Graphics (Floor Mounted): (Material+Labour+creative+Installation Supervision) Creative: Concept Design, Artist Illustration of the animal, Content research, Content writing in English, Content writing in Oriya, Typesetting, Icons, pictograms creation, Layout Design Face size: 42" x 30" (total sign height 84") Material: The theme of the Entry sign to depict the vernacular flavour of local Arts and Crafts. The Signage base structure to be implemented in Jute Composite Section of 6"x2" and hand painted / printed in bold sequential patterns of elements derived from local Arts and Crafts. The Announcer sign board of size 42" x 30" would be installed on this base structure and would be fabricatned in FRP router cut. It would simulate natural driftwood finish with appropriate texture and coloring. And the letters would be router cut to desired shape and UV printed.	Nos	1 EACH FOR TIGER LION HIPPO MELANISTIC TIGER
3	ANIMAL INFO BOARDS Educational Communication About Animal through Creative Graphics (Floor Mounted): (Material+Labour+creative+Installation Supervision) Creative: Concept Design, Artist Illustration of the animal, Content research, Content writing in English, Content writing in Oriya, Typesetting, Icons, pictograms creation, Layout Design Face size: 36" x 48" in two parts (total sign height 84" / width 54") Material: Framework in MS clad with FRP to simulate natural wood logs tied in jute rope. Frame height to be 84" above the ground and width to be 54" with three nos. of horizontal wood finish members. The horizontal members would support 2 nos of signboards. The top signboard (header board) would have Nandankanan Logo Branding and the respective animal name in English and Oriya language. The Header board would be made in ACP/FRP in a distinct shape. The header board would be of size 36" in width and 12" in height. The Logo and Animal Name on the header board would be fabricated in ACP router cut to desired shape and UV printed. The Main board of size 36"x 36"would be fabricated in FRP and would simulate natural driftwood finish with appropriate texture and coloring. The Main board would contain information on the animals. The Animal Information panel would be installed on the Main panel with a double ACP panel. It would be fabricated with ACP router cut to desired shape and UV printed. The Design to be implemented in such a way that NO SCREWS or HARDWARE would be visible from the front of the signboard	Nos	2 EACH FOR TIGER LION HIPPO 1 FOR MELANISTIC TIGER

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4	ZOO MAP	3	Nos	e s ti
	Creative Branded Graphics (Floor Mounted):			
	(Material+Labour+creative+Installation Supervision)	8		
	Creative :Concept Design, Artist Illustration of the	ļ		
	animals, Understanding the area layout and			
	simplifying it for easy understanding, Content			
	research, content writing in English, Content writing			
	in Hindi, Typesetting, Icons, pictograms creation,			
	Layout Design. Information would be presented in			
	simple yet attractive language and with the help of			
	eye catchy graphics.	1		
	Size: 72" x 42" (total sign height 84")			
	Material :			
	7' tall structure is supported on two sides with poles,			
	cladded with tree bark structure in FRP. Iron and			
	Alluminium framework at the back to support the			
	board. Graphics would be printed on Vinyl and	Ì		
	pasted on ACP sheet would be wrapped around on			
	alluminium frame. Viny printing size would be 72" X			
	42". Vinyl print would make it replaceable in due	8		
	course of time		Ï	

NB:

The scope of work for other enclosures can be extended in future based upon the performance and as per the mutual understanding / acceptance of Bidder and Nandankanan Zoological Park, Bhubaneswar.

Other terms and conditions: -

- 1. The contractor shall not transfer or sub-contract the tender under the contract to anyone else.
- 2. The agency shall employ good and reliable persons with robust health. In case any of the personnel so provided is not found suitable by the Nandankanan Zoological Park, the Nandankanan Zoological Park shall have the right to ask for his replacement without giving any reason thereof and the agency shall on receipt of a written communication will Have to replace such persons immediately.
- 3. The agency shall be wholly responsible for paying remuneration and other admissible allowances to the persons as engaged by them and Nandankanan Zoological Park shall in no way be responsible for meeting any kind of expenditure to these persons.
- 5. The successful tenderer will have to use the quality material and tools & equipment at its own cost.
- 6. The Nandankanan Zoological Park shall not directly or indirectly employ any person of the agency during the period of contractor thereafter under any circumstances. The tenderer will comply with all the social welfare legislation for its staff, more particularly the rules and regulation relating to social security (EPF), medical benefits(ESI) etc., at his / her own cost as may be required and acts of Central Govt., State Govt. relating to this contract.
- 7. The staff appointed should be experienced and well equipped with equipments, accessories and other materials needed for assembly and installation of signage boards.
- 8. Financial bid will be opened to only those bidders who qualify in technical bid.
- 9. Financial bid may be quoted in BOQ format only.
- 10. Conditional bid will not be accepted.
- 11. In case of tie-in financial bid (L-1 rate), the contract will be awarded to those firm who have maximum years of experience with satisfactory documents and best design and concept.
- 12. Security Deposit Successful firm should submit security deposit @ 3% of contract value in form of Bank Guarantee in favour of Deputy Director, Nandankanan Zoological Park, Bhubaneswar. Performance Security will be returned after completion of all obligations and termination/ expiry of contract without any interest thereon.

13. Evaluation Criteria-

- a. Technical Evaluation- Technical document will be evaluated as per Technical Check-list and qualifying criteria.
- **b. Financial Evaluation** Financial bid will be opened and evaluated to those firms who will qualify in technical evaluation. Contract will be awarded to single firm who will quote lowest consolidated Total Amount (L1) **for all items mentioned in scope of work Schedule I.** In case of tie-in L-1 rate, the contract will be awarded to the firm who has maximum years of experience with satisfactory documents and best design and concept.

FINANCIAL BID (in BOQ format only)

Last date for receipt of tender: 29/01/2024 up to 5.00 PM

Date of opening of bids: 30/01/2024 (Technical bid & Financial bid)

(At NANDANKANAN ZOOLOGICAL PARK Conference Hall, in the O/o the Deputy Director,

Nandankanan Zoological Bhubaneswar-754005)

To
The Deputy Director,
NANDANKANAN ZOOLOGICAL PARK,
At-Baranga PO-Baranga
Bhubaneswar-754005

Sir,

I/We wish to submit our tender for providing CONCEPTUALISATION, BRANDING, DESIGN, ILLUSTRATION MAKING, ARTWORK CREATION, COPYWRITING IN ENGLISH AND ORIYA, PRODUCTION AND INSTALLATION SUPERVISION OF EDUCATIONAL COMMUNICATION THROUGH CREATIVE GRAPHICS FOR - TIGER, LION, HIPPO AND MELANISTIC TIGER EXHIBITS AND NAVIGATION MAP OF THE ZOO AT NANDANKANAN ZOOLOGICAL PARK, BHUBANESWAR on the following rates:

Signage Type	Description	Size	Qt Y	Exhibi t Name s	Price per unit	Total
ONE LINER AMAZING FACTS SIGNS	Educational Communication About Animal through Creative Graphics (Floor Mounted): (Material+Labour+creative+Installation Supervision) Creative: Concept Design, Artist Illustration of the animals lifestyle, content writing in English, Content translation in Hindi, Typesetting, Icons, pictograms creation, Layout Design Face size: 24" x 12" (total sign height 48") Material: Signboard of size 24"x12"fabricated in double layered ACP, router cut to desired shape and UV printed with One line Animal Facts and Nandankanan Zoo Branding. The signboard would be installed on MS pipe of 50mm x 25mm section of height 48" with a supporting framework and powder coated in natura brown shade	height 48")		2 EACH FOR TIGER LION HIPPO		

		13		
Ö		77 () () () () () () () () () (
EXHIBIT ENTRY SIGNS	(Material+Labour+creative+Install ation Supervision) Creative: Concept Design, Artist Illustration of the animal, Content research, Content writing in English, Content writing in Oriya, Typesetting, Icons, pictograms creation, Layout Design		1 EACH FOR TIGER LION HIPPO MELANI STIC TIGER	
	Face size: 42" x 30" (total sign height 84") Material: The theme of the Entry sign to depict the vernacular flavour of local Arts and Crafts. The Signage base structure to be implemented in Jute Composite Section of 6"x2" and hand painted / printed in bold sequential patterns of elements			
	derived from local Arts and Crafts. The Announcer sign board of size 42" x 30" would be installed on this base structure and would be fabricatned in FRP router cut. It would simulate natural driftwood finish with appropriate texture and coloring. And the letters would be router cut to desired shape and UV printed.			

3 ANIMAL INFO BOARDS	About Animal through Creative Graphics (Floor Mounted): (Material+Labour+creative+Install ation Supervision) Creative: Concept Design, Artist Illustration of the animal, Content research, Content writing in English, Content writing in Oriya, Typesetting, Icons, pictograms creation, Layout Design Face size: 36" x 48" in two parts (total sign height 84" / width 54") Material: Framework in MS clad with FRP to simulate natural wood logs tied in jute rope. Frame height to be 84" above the ground and width to be 54" with three nos. of horizontal wood finish members. The horizontal members would support 2 nos of signboards. The top signboard (header board) would have Nandankanan Logo Branding and the respective animal name in English and Oriya language. The Header board would be made in ACP/FRP in a distinct shape. The header board would be of size 36" in width and 12" in height. The Logo and Animal Name on the header board would be fabricated in ACP router cut to desired shape and UV printed. The Main board of size 36"x 36"would be fabricated in FRP and would simulate natural driftwood finish with appropriate texture and coloring. The Main board would contain information on the animals. The Animal	48" (total sign height 84" / width 54")	2 EACH FOR TIGER LION HIPPO 1 FOR MELANI STIC TIGER	
	fabricated in FRP and would simulate natural driftwood finish with appropriate texture and coloring. The Main board would contain information		2	

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4	ZOO MAP	Creative Branded Graphics	72" x 42" (tota	ıla i I I
		(Floor Mounted):	sign height 84")	TO BE THE THE
		(Material+Labour+creative+Install	153 15 8	
	1	ation Supervision)		
		audit dupe, vision)		
	Vá	Creative :		
		Concept Design, Artist Illustration		
	3	of the animals, Understanding the		
		area layout and simplifying it fo		
		easy understanding, Content	1	
	8	l 5		
		programme to the contract of t	1	
		English, Content writing in Hindi Typesetting, Icons, pictograms	1	
	4		1	8
	8	creation, Layout Design.		
		Information would be presented in		
		simple yet attractive language and		
		with the help of eye catchy		
		graphics.		
		Size: 72" x 42" (total sign height		
		84")		
		Material :		
İ		7' tall structure is supported on two		
ļ		sides with poles, cladded with tree		
		bark structure in FRP. Iron and		
	P	Alluminium framework at the back	12	
ı		to support the board. Graphics		
		would be printed on Vinyl and		
1		pasted on ACP sheet would be		8
		wrapped around on alluminium		
		frame. Viny printing size would be	0.	
(8)		72" X 42". Vinyl print would make it		
		replaceable in due course of time		
			TOTAL	20

We have carefully read the terms and conditions of the quotation and are agreed to abide by these in letter and spirit.

Signature
Name & Address of the Firm
Telephone No
Mobile No
Email :

The terms and Conditions of the Contract schedule are as follows:

- 1. This contract shall come into force from the date of acceptance of offer by the successful bidder and will remain in force for a period of two months but can be terminated by Deputy Director, Nandankanan Zoological Park by giving one calendar months' notice in writing of its intentions to terminate the contract. The contract can be renewed, on mutually agreed terms.
- 2. The firm will provide full particulars of every worker deployed by it on site for providing the services.
- 3. All personnel posted at premises shall all times and for all purpose be deemed to be employee of the firm and the Nandankanan Zoological Park shall have no liability on this account in any manner.
- 4. The Deputy Director, Nandankanan Zoological Park / authorised officer shall have the right to ask for the removal of firm worker/representative considered by the council to be incompetent, disorderly or any other reason and such person shall not again be deployed without the consent of the Nandankanan Zoological Park.
- 5. The firm will raise a bill of this amount after completion of the work and the payment released by the Nandankanan Zoological Park in the form of crossed cheque / online payment to the firm subject to satisfactory performance / delivery of contracted job / work / services.
- 6. The deduction of income tax (TDS) from the bills of the agency will be made at source as per rates applicable from time to time.
- 7. In case of dispute between the parties, the matter shall be referred to Deputy Director, Nandankanan Zoological Park. The decision of the Deputy Director, Nandankanan Zoological Park shall be final and binding in any respect of any dispute between the parties.
- 8. That the firm shall ensure the successful implementation of the terms and conditions of the agreement by proper control and supervision of the work.
- That in case the firm fails to perform any of the terms and conditions of this agreement or commits any breach of the contract, the Deputy Director, Nandankanan Zoological Park may cancel the contract.
- 10. That the firm agrees to discharges all their legal obligations in respect of their workers in respect of their wages and services conditions and shall also comply with all the rules and regulations and provisions of law in force that may be applicable to them from time to time, viz. obligations under Contract labour (Regulation & Abolition) Act. 1970, workmen's Compensation Act. 1943, E.P.F., E.S.1. & M.P. Act, 1947 etc. Firm agrees to indemnify and keep indemnified the council on account of any failure to comply with the obligations under various law or damage to NASC due to acts/omissions of firm.
- 11. It is also agreed that under no circumstances, the volunteers and/ or the employees / workmen of the firm shall be treated, regarded or considered or deemed to be treated as the employees of the Nandankanan Zoological Park and the Firm alone shall be responsible for their remuneration, wages and other benefits etc. Firm shall indemnify and keep indemnified the council, against any claim that it may have to meet towards the employees / workmen of the Firm. Firm's employees/ workmen shall have no claim to absorption/ regularization and financial benefits etc. that are admissible to regular employees in the office of Nandankanan Zoological Park.
- 12. The contract is subject to the conditions that the firm shall comply with all the laws of Central Govt./ State Govt. as applicable relating to this contract.

- 13. In case of any loss or damage to the property of the Nandankanan Zoological Park which is attributable to the firm, the full damages will be recovered from the firm.
- 14. The firm shall not transfer its right or sub-contract to anyone else.
- 15. The firm or its workers shall not misuse the premises allotted to them for any purpose other than for which contract is awarded.
- 16. The firm shall devote its full attention in service to ensure highest quality in all aspects and discharge its obligations under the contract with trust, diligently and honestly. Any misconduct / misbehavior on the part of the manpower deployed by the agency will not be tolerated and such person(s) will have to be replaced immediately.
- 17. Incase of any accident / loss of life of the workers during discharging duties compensation to be given to the workers, the same shall be borne by the firm.
- 18. There will be surprise checking by an Officer of Nandankanan Zoological Park. Shortcomings, if any, pointed out by him/her shall be restored by the contractor within 24 hours of it bringing to his notice.
- 19. The terms and conditions as stipulated in the tender documents and enclosed herewith, shall be part of the agreement.

20. Liquidated damages clause:

That the contractor shall be responsible for the faithful compliance of the work award order. Any breach or failure to perform the same may result in termination of the work order and forfeiture of the security deposit. An amount of Rs.500 /- will be levied as liquidated damages per day. Whenever and wherever it is found that the work is not up to themark in any point, it will be brought to the notice of supervisory staff of the firm by Nandankanan Zoological Park and if no action is taken within four hours, liquidated damage clause will be invoked. The Deputy Director, Nandankanan Zoological Park reserves the right to reject any of all tenders in whole or in part without assigning any reason therefore. The decision of Deputy Director, Nandankanan Zoological Park shall be final and binding on the contractor/agency in respect of any clause covered under the contract.

Name & Signature of (Authorized Signatory of Agency Address: Deputy Director Nandankanan ZoologicalPark Bhubaneswar-754005