



TENDER DOCUMENT

FOR

SELECTION OF AGENCY FOR COMPREHENSIVE MAINTENANCE CONTRACT (CMC) FOR PROVIDING, OPERATION AND MAINTENANCE OF ECO-FRIENDLY BATTERY-OPERATED TOY TRAIN WITHIN THE PREMISES OF NANDANKANAN ZOOLOGICAL PARK, BHUBANESWAR FOR THE YEAR 2024-25.

**DEPUTY DIRECTOR
NANDANKANAN ZOOLOGICAL PARK
BARANG, BHUBANESWAR,
KHORDHA, PIN-754005
WEBSITE- www.nandankanan.org
e-Mail Id: deputydirector.kanan@gmail.com**

Tender Notice No. 48 /PMU/NKZP/2024-25

Dated: 28/11/2024

SELECTION OF AGENCY FOR COMPREHENSIVE MAINTENANCE CONTRACT (CMC) FOR PROVIDING, OPERATION AND MAINTENANCE OF ECO-FRIENDLY BATTERY-OPERATED TOY TRAIN WITHIN THE PREMISES OF NANDANKANAN ZOOLOGICAL PARK, BHUBANESWAR FOR THE YEAR 2024-25.

Tender is invited by Deputy Director, Nandankanan Zoological Park, Baranga, Bhubaneswar, Odisha from the reputed bonafide financially sound contractor /agency /company having sufficient experience in Providing service of Operation and Maintenance of Eco-Friendly Battery-Operated Toy Train. Interested agencies/Company may participate in this tender and submit their proposals. The detailed tender document can be downloaded from the website of Nandankanan Zoological Park: www.nandankanan.org from **11.00 AM of 29.11.2024 to 5.00 PM of 12.12.2024**. The last date of receipt of technical and financial bids is **12.12.2024 till 5.00 PM**. Please refer the tender documents for further details.

Nandankanan Zoological Park reserves the right to cancel this invitation and / or invite fresh Bid / tender with or without amendments to this invitation, without liability or any obligation for such invitation and without assigning any reason. Nandankanan Biological Park, Bhubaneswar reserves the right to accept or reject any or all proposals without assigning any reason whatsoever.


Deputy Director
Nandankanan Zoological Park

DISCLAIMER

The information contained in this tender or any other information subsequently provided to Bidders, whether verbally or in documentary or any other form by or on behalf of Nandankanan Zoological Park (hereafter referred as "Authority ") or any of its employees or advisers, is provided to the Bidders on the terms and conditions set out in this tender and such other terms and conditions subject to which such information is provided.

This tender is not an agreement and is neither an offer nor invitation by the Authority to the prospective Bidders or any other person. The purpose of this tender is to provide interested Bidders with information that may be useful to them in the formulation of their Proposals pursuant to the tender. This tender includes statements, which reflect various assumptions and assessments arrived at by the Authority in relation to the Services. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require. This tender may not be appropriate for all persons, and it is not possible for the Authority, its employees or advisers to consider the objectives, technical expertise and particular needs of each party who reads or uses this tender. The assumptions, assessments, statements and information contained in this tender may not be complete, accurate, adequate or correct. Each Bidder should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments and information contained in this tender and obtain independent advice from appropriate sources.

Information provided in this tender to the Bidders is on a wide range of matters, some of which depends upon interpretation of law. The information given is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Authority accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on the law expressed herein.

The Authority, its employees and advisers make no representation or warranty and shall have no liability to any person including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense, which may arise from or be incurred or suffered on account of anything contained in this tender or otherwise, including the accuracy, adequacy, correctness, reliability or completeness of the tender and any assessment, assumption, statement or information contained therein or deemed to form part of this tender or arising in any way in this selection process.

The Authority also accepts no liability of any nature whether resulting from negligence or otherwise however caused or arising from reliance of any Bidder upon the statements contained in this tender.

The Authority may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumption contained in this tender.

The issue of this tender does not imply that the Authority is bound to select a Bidder or to appoint the selected Consultant, as the case maybe, to provide the Services and the Authority reserves the right to reject all or any of the Proposals without assigning any reasons whatsoever.

The Bidder shall bear all its costs associated with or relating to the preparation and submission of its Proposal including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the Authority or any other costs incurred in connection with or relating to its Proposal. All such costs and expenses will remain with the Bidder and the Authority shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the Proposal, regardless of the conduct or outcome of the selection process.

Notice No.

/PMU/NKZP/2024-25

Dated:-28-11-2024

NOTICE INVITING TENDER

Tender Notice No. 48 / PMU/NKZP/2024 Dt.28.11.2024

Tender is invited by Deputy Director, Nandankanan Zoological Park, Baranga, Bhubaneswar, Odisha from the reputed bonafide financially sound contractor/agency/company having sufficient experience in execution of the following works in double cover bid system.

Name of the Work	Tender Paper Cost	EMD
SELECTION OF AGENCY FOR COMPREHENSIVE MAINTENANCE CONTRACT (CMC) FOR PROVIDING, OPERATION AND MAINTENANCE OF ECO-FRIENDLY BATTERY-OPERATED TOY TRAIN WITHIN THE PREMISES OF NANDANKANAN ZOOLOGICAL PARK, BHUBANESWAR FOR THE YEAR 2024-25.	Rs.11,800/-	Rs.75,000/-

- 1) In the event of filling, intending bidder may download the tender documents from the web site <http://www.nandankanan.org> directly. Necessary Earnest Money & tender paper cost is to be deposited by the bidder through a Demand Draft in favor of Deputy Director, Nandankanan Zoological Park payable at Bhubaneswar.
- 2) Both **Technical Bid** and **Financial Bid** are to be submitted in separate envelope and the same two envelopes should be covered by another envelope .
- 3) Tender documents may be downloaded from website and submission of Technical Bid and Financial Bid will be done as per Time Schedule stated in clause No.15

- 1) The **FINANCIAL OFFER** of the prospective tenderer will be considered only if the **TECHNICAL BID** of the tenderer is found qualified by the 'Tender Evaluation Committee' formed by the Deputy Director, Nandankanan Zoological Park, Bhubaneswar. The decision of the 'Tender Evaluation Committee' will be final and absolute in this respect.
- 2) Eligibility criteria for participation in the tender.
 - a. The prospective bidders shall have satisfactorily completed **as a prime agency** during the last 5 (*Five*) years from the date of issue of this Notice at least one work of similar nature under authority of State / Central Government, State / Central Government undertaking / Statutory Bodies Constituted under the Statute of the Central / State Government.
 - b. **Experience:** The bidder must have a minimum of 2 years of experience in operating and maintaining amusement rides, miniature trains, or similar services. The bidder must also have a minimum of 5 years of experience in manufacturing or supplying train systems or related equipment.
 - c. **Technical Expertise:** The bidder should possess the technical expertise to operate and maintain eco-friendly train systems (battery operated), with proven experience in managing such services for public spaces like zoos, parks, or amusement facilities. Evidence of successful operations and manufacturing of similar train systems must be provided with the bid.
 - d. **Financial Stability:** The bidder must demonstrate financial stability with an average annual turnover of at least ₹50 lakh over the last 2 years. Audited financial statements for the past 3 years must be submitted to verify financial health.
 - e. **Safety Record:** The bidder should have a clean safety record with no major incidents or safety violations over the past 2 years. Any safety-related certifications or reports from previous operations should be provided as part of the tender submission.

- f. **Manpower and Resources:** The bidder must ensure that sufficient, trained personnel (as per the staffing requirements) are available to manage both operations and maintenance of the train service. Adequate spare parts and backup resources must be available to handle any breakdowns or emergencies during the operation period.
- g. Income Tax Acknowledgement Receipt for the last 3 Assessment year (2021-22, 2022-23, 2023-24), Pan Card, GST No, similar nature experience certificate are to be accompanied with the Technical Bid Documents.
- h. The prospective bidders or any of their constituent partner shall neither have abandoned any work nor any of their contract have been rescinded during the last 5 (*five*) years. Such abandonment or rescission will be considered as disqualification towards eligibility. (A declaration in this respect through affidavit has to be furnished by the prospective bidders without which the Technical Bid shall be treated as non-responsive.)
- i. The prospective bidders shall have in their fulltime engagement experienced personnels.
- j. In case of Proprietorship, Partnership Firms and Company, Tax Audit Report are to be furnished along with the Balance Sheet and Profit and Loss Account, and all the documents along with schedules forming the part of Balance Sheet and Profit & Loss Account should be in favour of applicant. No other name along with applicant's name in such enclosure will be terminated. The prospective bidders should own or arrange through lease hold registered agreement, the required plant and machineries. Conclusive proof of ownership in favour of owner or leaser of plant and machineries in working condition shall have to be submitted. (Ref. Section – B, Form –IV)
- k. Registered Partnership Deed for Partnership Firm only along with Power of Attorney is to be submitted. The company shall furnish the Article of Association and Memorandum.
- l. Joint Ventures will not be allowed.

m. A prospective bidder shall be allowed to participate in a particular job either in the capacity of individual or as a partner of a firm. If found to have applied severally in a single job, all his applications will be rejected for that job, without assigning any reason thereof.

n. No mobilization advance and secured advance will be allowed.

2. Security Deposit:

1. The performance Security amounting of 3% (*three percent*) of the value of the bid shall be furnished in shape of BG in favour of Deputy Director, Nandankanan Zoological Park, and Bhubaneswar. No interest will be paid on Security Deposit.
3. Agencies shall have to arrange land for erection of Plant & Machineries, storing of materials, labour shed, laboratory etc. at their own cost and responsibility.
4. All materials required for the proposed work including cement and steel shall be of specified grade and approved brand in conformity with relevant code of practice (latest revision) and manufactured accordingly and shall be procured and supplied by the agency at their own cost including all taxes. Authenticated evidence for purchase of cement and steel are to be submitted along with challan and test certificate. If required by the Authority, further testing from any Government approved Testing Laboratory shall have to be conducted by the agency at their own cost.
5. Bid shall remain valid for a period not less than 120 (*one hundred twenty*) days from the last date of submission of Financial Bid / Sealed Bid. If the bidder withdraws the bid during the validity period of bid, the earnest money as deposited will be forfeited forth with without assigning any reason thereof.

6. Date and Time Schedule:

Sl.No	Particulars	Date& Time
1	Date of uploading of N.I.T.Documents(Publishing Date)	29.11.2024-11.00Hrs.
2	Documents download	29.11.2024-11.00Hrs.
3	Documents download end date	12.12.2024-17:00Hrs.
4	Bid submission start date	29.11.2024-11.00 Hrs.
5	Bid Submission closing	12.12.2024-17:00Hrs.
6	Bid opening date for Technical Proposals	13.12.2024-11:00Hrs.

7. The CMC will be a period of 2 years and may be extended up to another year on mutual basis. If any defect / damage is found during the period as mentioned above, the contractor shall make the same good at his own cost to the specification at par with instant project work. On failure to do so, penal action against the contractor will be imposed by the Corporation as deem fit. The contractor may quote his rates considering the above aspect.
8. The Security deposit of the contractor shall not be refunded before the expiry of CMC. No interest would be paid on the Performance Security Deposit.
9. Site of work may be handed over to the successful bidder/agency.
10. The Bidder, at his own responsibility and risk is encouraged to visit and examine the site of works and its surroundings and obtain all information that may be necessary for preparing the Bid and entering into a contract for the work as mentioned in the Notice Inviting Tender, before submitting offer with full satisfaction, the cost of visiting the site shall be at his own expense.
11. The intending Bidders shall clearly understand that whatever may be the outcome of the present invitation of Bids, no cost of Bidding shall be reimbursable by the Nandankanan Zoological

Park Authority. The Deputy Director, Nandankanan Zoological Park, Bhubaneswar reserves the right to accept or reject any offer without assigning any reason whatsoever and is not liable for any cost that might have been incurred by any Tenderer at the stage of Bidding.

12. Refund of EMD: The Earnest Money of all the unsuccessful tenderers deposited in favour of the Deputy Director, Nandankanan Zoological Park, Bhubaneswar will be refunded on receipt of application from tenderers.
13. Prospective applicants are advised to note carefully the minimum qualification criteria as mentioned in '**Instructions to Bidders**' stated in Section – 'A' before tendering the bids.
14. Conditional/Incomplete tender will not be accepted under any circumstances.
15. The intending tenderers are required to quote the rate.
16. Contractor/Agency shall have to comply with the provisions of (a) the contract labour (Regulation Abolition) Act.1970 (b) Apprentices Act.1961 and (c) minimum wages Act.1948 of the notification there of or any other laws relating thereto and the rules made and order issued there under from time to time.
17. During scrutiny, if it comes to the notice of the tender inviting authority that the credential or any other paper found incorrect /manufactured /fabricated, that bidder would not be allowed to participate in the tender and that application will be rejected without any prejudice.
18. The Deputy Director, Nandankanan Zoological Park, Bhubaneswar reserves the right to cancel the N.I.T. at any stage before issuance of letter of acceptance due to unavoidable circumstances and no claim in this respect will be entertained.
19. If there be any objection regarding pre qualifying the Agency that should be lodged to the Chairman of Tender Evaluation Committee within 2 (*two*) days from the date of publication of list

of qualified agencies and beyond that time schedule no objection will be entertained by the Tender Evaluation Committee. Before issuance of the WORK ORDER, the tender inviting authority may verify the credential and other documents of the lowest tenderer if found necessary. After verification if it is found that the documents submitted by the lowest tenderer is either manufactured or false in that case work order will not be issued in favour of the said Tenderer under any circumstances.

20. If any discrepancy arises between two similar clauses on different notification, the clause as stated in later notification will supersede former one in following sequence:

- 1) N.I.T.
- 2) Technical Bid
- 3) Financial Bid
- 4) Qualification criteria
- 5) Tender Form.

32. The tender inviting and Accepting Authority through a “Tender Evaluation Committee” will determine the eligibility of each bidder. The bidders shall have to meet all the minimum criteria regarding:

- 1) Financial Capacity
- 2) Technical Capability comprising of personnel & equipment capability
- 3) Experience/Credential

The eligibility of a bidder will be ascertained on the basis of the document(s) in support of the minimum criteria as mentioned above and the declaration executed through pre scribed affidavit in non-judicial stamp paper of appropriate value duly notarized. If any document submitted by a bidder is either manufactured or false, in such cases the eligibility of the bidder / tenderer will be rejected at any stage without any prejudice.

33. Escalation of Price on any ground and consequent cost overrun shall not be entertained under any circumstances. Rates should be quoted accordingly.

34. No price preference and other concession will be allowed.

35. The authority reserves the right to reject any or all tenders without assigning any reason thereof.



Deputy Director,
Nandankanan Zoological
Park, Bhubaneswar

SECTION-A

INSTRUCTION TO BIDDERS

General Guidance for tendering:

Instructions/Guidelines for submission of the tenders have been annexed for assisting the contractors to participate in tendering.

- i. The contractor can search & download N.I.T. & Tender Document(s) electronically from the website of Nandankanan Zoological Park i.e. www.nandankanan.org.. This is the only mode of collection of Tender Documents.

- ii. Submission of Tenders:

Tenders are to be submitted at O/o the Deputy Director, Nandankanan Zoological Park, Baranga, Bhubaneswar, Odisha in official time between **10.00am to 05.00 pm.**

Technical Proposal:

The Technical proposal should contain documents of the following in two covers (folders).

(a). Statutory Cover Containing the following documents:

Pre-qualification Application(Sec-B, Form-I)

- 1) Tender Form & N.I.T. (*download properly and Signed*). **The rate will be quoted in the financial Bid. In case quoting any rate in Tender Form, the tender is liable to be summarily rejected.**
- 2) NIT with terms & conditions and specification of works.

(b). Non-statutory Cover containing the following documents:

- i. Professional Tax (P.T.) deposit receipt challan for the financial year 2023-24, Pan Card, IT Return for the Assessment year 2023-24, GST No.
- ii. Registration Certificate under Company Act.(if any).
- iii. Registered Deed of partnership Firm/Article of Association & Memorandum.
- iv. Power of Attorney (For Partnership Firm/Private Limited Company, if any).
- v. Statutory audit report or Tax Audited Report along with Balance Sheet & Profit & Loss A/c. for the last 3 (*three*) years (year just preceding the current Financial Year will be considered as year –I)
- vi. List of Technical staff along with structure & organization (Section–B, Form–III).
- vii. Audited Financial Statement (Section–B, Form–II) for the year 2021-22,2022-23,2023-24.

The prospective bidders shall have satisfactorily completed **as a prime agency** during the last 3 (*Three*) years from the date of issue of this Notice at least one work of similar nature under authority of State / Central Government, State / Central Government undertaking / Statutory Bodies Constituted under the Statute of the Central / State Government at least in the magnitude of 40% (*Forty percent*) of the amount put to tender.

- viii. Affidavits (Ref:-form at for general affidavit shown in “X”&“Y”, Section-B)
- ix. Certificate of revolving line of credit by the Bank (*if required*).

N.B.: Failure of submission of any of the above-mentioned documents as stated in Sl. No. A.5.(a). and Sl. No. A.5. (b). May render the tendered liable to be rejected for both statutory & non statutory cover.

THE ABOVE STATED NON-STATUTORY/ TECHNICAL DOCUMENTS SHOULD BE ARRANGED IN THE FOLLOWING MANNER

Click the check boxes beside the necessary documents in the My Document list and then click the tab “Submit Non-Statutory Documents’ to send the selected documents to non-Statutory folder. Next Click the tab “Click to Encrypt and upload” and then click the “Technical” Folder to upload the Technical Documents.

Sl . No .	Category Name	Sub-Category Description	Detail(s)
A.	Certificate(s)	Certificate(s)	GSTIN NO. PAN. P Tax(Challan Latest)(2021-22,22-23,23- 24) Latest IT Receipt. (2021-22,22-23,23-24))
B.	Company Detail(s)	Company Detail	Proprietorship Firm(Latest Trade License) Partnership Firm (Partnership Deed, Latest Trade License) Ltd. Company (Incorporation Certificate, Latest Trade License) Society (Society Registration Copy, Latest Trade License) Power of Attorney.
C.	Credential	Credential	Prescribed type (Similar nature) of work done & completion certificate from competent

			authority which is applicable for eligibility in this tender.
F.	Man Power	Technical Personnel	List of Technical Staffs along with

i. Tender Evaluation Committee (TEC)

1. Opening of Technical Proposal:

Technical proposals will be opened by Deputy Director, Nandankanan Zoological Park, Bhubaneswar and his authorized representatives.

2. Intending tenderers may remain present if they so desire.

3. Cover (folder) for Statutory Documents will be opened first and if found in order, cover (folder) will be opened. If there is any deficiency in the Statutory Documents the tender will summarily be rejected.

4. Summary list of technically qualified tenderers will be informed to the successful bidder.

5. Pursuant to scrutiny & decision of the Tender Evaluation Committee the summary list of eligible tenderers & the serial number of works for which their proposal will be considered in the web portals.

6. During evaluation the committee may summon of the tenderers & seek clarification / information or additional documents or original hard copy of any of the documents already submitted & if these are not produced within the stipulated time frame, their proposals will be liable for rejection.

ii. **Financial Proposal**

1. The financial proposal should contain the financial rate for the work.

- II. Financial capacity of a bidder will be judged on the basis of working capital and available as mentioned in the N.I.T. to be derived from the information furnished in **FORM-I&II** (Section-B)i.e., Application for Prequalification & Financial Statement .If an applicant feels that this/their Working Capital beyond own resource may be insufficient, he / they may include with the application a letter of guarantee issued by a nationalized bank / authorize bank of **RBI** to supplement the applicant. This letter of guarantee should be addressed to the Tender Inviting/Accepting Authority and should guarantee duly specifying the name of the project that incase of contract is awarded to the Bidder, the Bidder will be provided with a revolving line of credit. Such revolving line of credit should be maintained until the works are taken over by the Engineer-in-Charge/Employer.

The Audited balance sheet for the F.Y. 2021-22, 2022-23 and 2023-24, net worth, etc. are to be submitted which must demonstrate the soundness of Bidder's financial position, showing long term profitability including an estimated financial projection of the next two years.

Penalty for suppression/distortion of facts:

- a. If any tenderer fails to produce the original hard copies of the documents like Completion Certificates and any other documents on demand of the Tender Evaluation Committee within a specified time frame or if any deviation is detected in the hard copies, it may be treated as submission of false documents by the tenderer and action may be referred to the appropriate authorityfor prosecution as per relevant IT Act.

III. Rejection of Bid:

- a. Nandankanan Zoological Park authority reserves the right to accept or reject any Bid and to cancel the Bidding processes and reject all Bids at any time prior to the award of Contract without

there by incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the ground for Employer's action.

IV. Award of Contract:

- a. The Bidder whose Bid has been accepted will be notified by the Tender Inviting & Accepting Authority through acceptance letter / Letter of Acceptance.
- b. The notification of award will constitute the formation of the Contract.
- c. The Agreement in Tender Form will incorporate all agreements between the Tender Accepting Authority and the successful bidder. All the tender documents including N.I.T. will be the part of the contract documents. After receipt of Letter of Acceptance, the successful bidder shall have to submit requisite copies of contract documents.

SECTION – B FORM
– I
PRE-QUALIFICATION APPLICATION

To

Deputy Director
Nandankanan Zoological Park,
Bhubaneswar, Odisha

Ref : Tender for (Nameofwork):-

N.I.T.No.:

Dear Sir,

Having examined the N.I.T. and tender documents, I/we hereby submit all the necessary information and relevant documents for evaluation.

The application is made by me / us on behalf of

.....
in the capacity

.....
duly authorized to submit the order.

The necessary evidence admissible by law in respect of authority assigned to us on behalf of the group of firms for Application and for completion of the contract documents is attached herewith.

We are interested in bidding for the work(s) given in Enclosure to this letter.

We understand that:

- 1) Tender Inviting &Accepting Authority can amend the scope & value of the contract bid under this project.
- 2) Tender Inviting &Accepting Authority reserve the right to reject any application without assigning any reason.

Enclosure(s):

Filling:-

Date:

Signature of applicant
including title and capacity in
which application is made.

SECTION-B FORM – II
FINANCIAL STATEMENT

B.1 Name of Applicant:

B. 2 Summary of assets and liabilities on the basis of the audited financial statement of the last three financial years. (Attach copies of the audited financial statement of the last three financial years)

	Year2021-22 (Rs. in lakh)	Year2022-23 (Rs. in lakh)	Year2023-24 (Rs. in lakh)
(a)Current Assets: (It should not include investment in any other firm)			
(b)Current liabilities: (It should include bank overdraft)			
(c)Working capital: (a)–(b)			
(d)Net worth: (Proprietors Capital or Partners Capital or Paid up Capital + Resource & surplus)			
(e)Bank Loan/Guarantee:			

B.3 Annual value of CMC works (similar nature) undertaken:

Work in hand i.e. Work order issued	As on	As on	As on

Work in progress				Work order issued but work not started		
Sl. No.	Name of the work with Tender No.	Estimated Amount	% of work executed	Sl. No.	Name of the work with Tender No.	Tendered Amount

.....
Signed by an authorized officer of the

.....
firm. Title of the officer

.....
Name of the Firm with Seal

Date:

SECTION – B

AFFIDAVIT–“X”

(To be furnished in Non Judicial Stamp paper of appropriate value duly notarized)

Work in progress				Work order issued but work not started		
Sl. No.	Name of the work with Tender No.	Estimated Amount	% of work executed	Sl. No.	Name of the work with Tender No.	Tendered Amount

Signed by an authorized officer of the

firm. Title of the officer

Name of the Firm with Seal

Date:

SECTION-B
AFFIDAVIT-“Y”

(To be furnished in Non-Judicial Stamp Paper of appropriate Value duly notarized)

- 1) I, the under-signed do certify that all the statements made in the attached documents are true and correct. In case of any information submitted proved to be false or concealed, the application may be rejected and no objection/claim will be raised by the under-signed.

- 2) The under-signed also hereby certifies that neither our firm M/S.....
.....nor any of constituent partner had been debarred to participate in tender by the, Nandankanan zoological park, Odisha during the last 5 (*five*) years prior to the date of this N.I.T.

- 3) The under-signed would authorize and request any Bank, person, Firm or Corporation to furnish pertinent information as deemed necessary and/or as requested by the NKZP to verify this statement.

- 4) The under-signed understands that further qualifying information may be requested and agrees to furnish any such information at the request of the NKZP.

- 5) Certified that I have applied in the tender in the capacity of individual/ as a partner of a firm and I have not applied severally for the same job.

Signed by an authorized officer
of the firm. Title of the officer

Name of the Firm with Seal
Date:.....

SECTION-B

FORM-III

STRUCTURE AND ORGANISATION

- 1) Name of Applicant : _____
- 2) Office Address : _____
- 3) Name and Address
of Bankers : _____
- 4) Telephone No. : _____
- 5) Fax No : _____
- 6) Attach an organization chart showing the
structure of the company with names of Key :
personnel and technical staff with Bio-data.

Note: Application covers Proprietary Firm, Partnership, Limited Company or Corporation.

Signature of applicant including title
and capacity in which application is
made.

FORM-IV

Experience

Profile Name of the

Firm:

List of projects completed that are similar in nature to the works having more than 20% (*twenty percent*) of the project cost executed during the last 3(*Three*) years.

Name of Employer	Name, Location & nature of work	Name of Consulting Engineer responsible for supervision	Contract price in Indian Rs.	Percentage of Participation of company	Original Date of start of work	Original Date of completion of work	Actual Date of starting the work	Actual Date of completion of work	Reasons for delay in completion (If any)

Note:

- 1) Certificate from the Employers to be attached
- 2) Non-disclosure of any information in the Schedule will result in disqualification of the firm

Signature of applicant including title and capacity in which application is made.

Format of Financial Bid

1. Name and address of

Bidder /Firm/Agency:

Sl. No.	Item of Work	Rate Quoted/ Computer both In Rs. & words (including all taxes and GST)		
		First Year	Second Year	Third Year
1	SELECTION OF AGENCY FOR COMPREHENSIVE MAINTENANCE CONTRACT (CMC) FOR PROVIDING, OPERATION AND MAINTENANCE OF ECO-FRIENDLY BATTERY-OPERATED TOY TRAIN WITHIN THE PREMISES OF NANDANKANAN ZOOLOGICAL PARK, BHUBANESWAR FOR THE YEAR 2024-25.			

Note:

- A) Price should be quoted in Indian Currency only.
- B) If the bidder has quoted certain optional items other than above, that item shall not be taken into consideration for the evaluation of their price bid.
 - a. The selected agency/company will repair the existing toy train based on the exact value determined after examination and estimation, if required.

Date:

Place:

Signature of the Bidder

1) Scope Of Work:

The contractor shall be responsible for the following tasks related to the operation and maintenance of the train within Nandan Kanan Zoological Park:

1. Operation of Train Service:

- Provide daily train operations for zoo visitors during opening hours, ensuring the service is reliable and timely.
- Manage boarding, ticketing, and smooth handling of visitors at designated train stations.
- Maintain compliance with all safety regulations and zoo policies while operating the train service.

2. Train Maintenance: The Agency should repair the existing Toy Train after rectifying the defects and Routine and preventive maintenance of the following components to ensure smooth and safe operation of the train after rectify:

- Track: Regular inspection and maintenance to avoid any service disruptions.
- Motor Carbon Brush and Pulley: Inspect for wear and tear, replace as necessary to ensure optimal motor function.
- Gearbox Pulley and Sprocket Wheel: Check for alignment and wear and perform regular lubrication and adjustments.
- Battery Replacement: Any replacement of the train's battery when it is damaged or no longer functioning.
- Motors of the Train: Maintenance or replacement of the motors powering the train.
- PLC (Programmable Logic Controller): Any repairs or maintenance of the PLC system that controls the train's functions.
- Electrical System: Repair, replacement, or maintenance of the entire electrical system of the train.
- Drive Shaft and Drive Assembly: Routine inspection to prevent failures, with particular attention to wear and lubrication.
- Wheel Assembly: Inspect for issues like checknut loosening, wear & tear, unnecessary knocking sounds, and perform assembly checks.

- **Gearbox Leakage:** Inspect for oil leakage and address any issues promptly.
- **Battery Maintenance:** Ensure traction battery water levels are maintained, and that charging is done regularly.
- **Train Control Inverter:** Check inverter performance, ensuring that the fan and lighting system function properly.
- **Brake System:** Inspect brake function for hydraulic oil leakage, and ensure braking efficiency is maintained.
- **Bogie-to-Bogie Connection:** Check joint connection integrity between bogies to ensure stability and safety during operation.
- **Public Address and Music System:** Regularly check functionality and ensure clear audio for public announcements.
- **Floor of the Train:** Inspect for damage or wear and maintain cleanliness and safety.

3. **Safety and Compliance:**

- Implement and maintain all necessary safety measures and protocols to safeguard passengers.
- Comply with local, national, and zoo-specific safety regulations regarding public transportation systems.
- Provide regular safety training for staff involved in train operations and maintenance.

4. **Eco-Friendly Operation:**

- Ensure the train operates on eco-friendly technology, utilizing electric or battery-powered systems to minimize environmental impact.

5. **Staffing:**

- **Train Drivers:** 2 trained and certified individuals responsible for driving the train and ensuring safe operations.
- **Track and Train Maintenance Personnel:** 2 technicians dedicated to maintaining the track and performing regular train maintenance tasks as outlined in the maintenance schedule.
- **Ticketing Staff:** 1 individual responsible for ticket sales, boarding management, and assisting visitors with inquiries related to the train service.
- **Train Attendants:** 2 staff members to assist passengers during the ride, ensure safety protocols are followed, and manage general visitor assistance during operations.
- **Uniform:** There should be a uniform for all staff at working site of Toy Train.


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